A SUCCESS STORY

Shaw Industries reduces labor costs by 33%

About Shaw Industries Group

Shaw Industries Group, Inc., headquartered in Dalton, Georgia, supplies flooring products and synthetic turf worldwide. Shaw's fleet of 700+ trucks delivers products throughout the contiguous United States and Canada.

The Challenge

The company needed to transfer its paper-based documents into various electronic systems. The documents included driver qualifications, accident and inspection reports, compliance tracking, driver training, and vehicle records. The manual process took hours to compile, and it created information silos. By storing different data types separately, the retrieval for aggregate reporting became difficult.
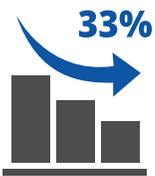
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"Our terminal managers now have more control over driver compliance with accident reporting and follow-up. The InfoStream solution allows our Transportation Safety Department to focus on more urgent requests and new driver files."

Debi Gonneville,
Manager-Safety,
Shaw Industries Group, Inc.

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RESULTS

33% Reduced administrative labor costs by 33%

Increased fleet safety by automating incident response and identifying training needs

Improved workflow due to paperless processing

Eliminated silos of information by creating a single data entry point

Maintained seamless DOT compliance with automatic updates to TMW dispatch

The Solution

Shaw evaluated several software vendors and discovered most provided various data storage and retrieval systems. Only InfoStream offered to develop and install a requested point-based system and add an accident data module. Shaw chose InfoStream to evaluate their current system, then install and configure the best solution.

InfoStream added the Driver Management module, Workflows, Auto Email, and the Accident modules. It also integrated Shaw's point system.

"InfoStream's applications allow us to promptly track and respond to events requiring coaching or training."

Debi Gonneville,
Shaw Industries Group, Inc.

The Future

Shaw's long-term plan is to work with InfoStream to achieve a driver management system that tracks driver log violations and houses all driver-relevant information in a single, paperless storage solution.